

SASOL REWARDS LOYALTY PROGRAMME TERMS AND CONDITIONS

The following Terms and Conditions govern the Sasol Rewards Loyalty Programme.

Kindly review the Terms and Conditions together with your Welcome Pack and Sasol Privacy Notice when registering your membership on www.sasolrewards.co.za.

Amendment Effective Date: 12 July 2023

The Sasol Rewards Loyalty Programme is operated by Figment Design Laboratories (Pty) Ltd, Registration Number: 1996/012893/07

1. DEFINITIONS

The definitions recorded below shall have the following meaning:

“Contact Centre” means the Sasol Contact Centre, with contact details e-mail: help@sasolrewards.co.za or Tel: 031-001-5703 and operating hours from Monday to Friday between 08h00 and 17h00;

“Convenience Store” means the Sasol delight! [™] or Sasol branded Shop retailing general goods and merchandise, including by way of example, but not limited to, and whether or not similar to, confectionery, beverages, approved convenience foods, household items, newspapers and magazines.

“Earn Cap” means a maximum amount of Points that you can earn within 24 hours as more fully set out in 5.4.7.

“Eligible Payment Method” means the Sasol accepted payment methods in respect of Eligible Product purchases at Participating Sites, as more fully set out in 5.6.

“Eligible Products” means Fuel products sold at the Participating Sites on which Points may be earned, as more fully set out in 5.5.

“Fuel” means petrol and diesel products sold at the Participating Sites.

“Operator” means Figment Design Laboratories Proprietary Limited (Registration Number 1996/012893/07), with a registered address at 113 11th Avenue, Fairland, 2160, operating the Sasol Loyalty Rewards Programme. The Operator may change and notice of such change will be provided via the Rewards Website www.sasolrewards.co.za

“Participating Site” means the Sasol Convenience Centres in South Africa participating in the Sasol Rewards Loyalty Programme at which Points may be earned and redeemed. A list of Participating Sites is available on the Sasol Rewards Website, www.sasolrewards.co.za, which list may be amended from time to time. Note: NOT all Sasol Convenience Centres are Participating Sites and NOT all Participating Sites house the full offer of the Sasol Convenience Centre ie some Participating Sites as listed may only offer forecourt services.

“Points” mean the points issued by Sasol within the Sasol Rewards Loyalty Programme. “Sasol Points” shall have the same meaning.

“Rewards Card” means the Sasol Rewards membership card linked to a Sasol Rewards Account. “Sasol Rewards Card” shall have the same meaning.

“Rewards Member” means a customer who has joined the Sasol Rewards Loyalty Programme. “Sasol Rewards Member” has the same meaning.

“Rewards Website” means the internet website with the address www.sasolrewards.co.za. “Sasol Rewards Website” has the same meaning.

“Sasol/we/us/our” means Sasol Oil Proprietary Limited (Registration Number: 1981/007622/07), with a registered address at Sasol Place, 50 Katherine Street, Sandton, 2196.

“Sasol Convenience Centre” means the Sasol’s Convenience Centre housing a Convenience Store from which it retails convenience foods, products and related services, and the forecourt from which it retails petroleum products and related services;

“Sasol Rewards Account” means the account that Sasol uses to identify the Rewards Member, and which account the Rewards Member uses to accrue his rewards and/or points;

“Sasol Rewards Programme” means the Sasol Rewards Loyalty Programme;

“Sasol Store Locator” means the online tool used to locate the participating Sasol Convenience Centres found at www.sasol.com, www.sasolrewards.co.za and/or <https://locator.sasol.com/#/> which enables the Rewards Member to locate a Participating Site;

“Shared Members Rewards Account” means a shared rewards account on the Sasol Rewards Programme in which new customers registering to the Sasol Rewards Programme and existing Rewards Members can elect to join the shared account and jointly earn points and benefit from such shared Points. Terms and Conditions of such shared account as more fully set out in 5.2.3.2 below;

“Single Member Rewards Account” means a Sasol Rewards Account with only 1(one) Rewards Member, and such member being the only party to earn points to this account and to redeem points from such account;

“Welcome Pack” means the introductory pack provided to the Rewards Member on the Sasol Rewards Website which includes a step by step guide on how the Sasol Rewards Programme works and the benefits the Rewards Member will receive once registered.

“You/Your” means the Sasol customer registered as a Member of the Sasol Rewards Programme.

2. INTRODUCTION

2.1 You are required to read and understand the Sasol Rewards Programme Terms and Conditions prior to registration. Questions related to the Term and Conditions may be addressed to the Sasol Rewards Contact Centre team via e-mail at help@sasolrewards.co.za or contacted by telephone on the number 031-001-5703.

2.2 Registration and participation in the Sasol Rewards Programme, including use of the Rewards Card, is considered acceptance of the Terms and Conditions as set out herein.

2.3 The Terms and Conditions are as published on the Sasol Rewards Website and may be amended by Sasol from time to time.

2.4 A Rewards Member must be a resident of South Africa and 18 years or older.

2.5 Membership of the Sasol Rewards Programme is not transferable and can only be used by the Rewards Member as registered with the Sasol Rewards Programme.

2.6 Sasol may withdraw, cancel, suspend or decline, without notice, any Rewards Member's participation in the Sasol Rewards Programme, the registration of a Sasol Rewards Account, a Rewards Card, a discount or accrued Points, and remove such Rewards Member from the Sasol Rewards Programme at any time where there is a reasonable belief of:

2.6.1 any abuse or attempt at abusing the Sasol Rewards Programme;

2.6.2 breach or attempted breach of the Terms and Conditions of Sasol Rewards Programme;

2.6.3 supply of false, deceptive or misleading information in registration for participation in the Sasol Rewards Programme;

2.6.4 any behaviour of a criminal nature i.e. fraud, theft in participation of Sasol Rewards Programme;

2.6.5 misconduct as far as it relates to the Sasol Rewards Programme;

2.7 Sasol may withhold any Points or benefit awards that may have accrued as a result of any abuse of the Sasol Rewards Programme by the Rewards Member.

2.8 The Operator, in operating the Sasol Rewards Programme, will receive, manage and store information related to the Rewards Member and will receive, manage and store such information in accordance with the applicable legislation, and the Rewards Member's registration and participation in the Sasol Rewards Programme is acknowledgement and acceptance of such provision.

3. MARKETING INFORMATION

3.1 By providing Sasol and the Operator with your personal information and by opting into receiving communications from Sasol, you are giving Sasol and the Operator permission to send you information regarding the Sasol Rewards Programme and related product and marketing information via your mobile number, email address or any other form of communication preferred.

3.2 You are free to opt-out of receiving communication from Sasol at any time by updating your account preferences on the Sasol Rewards Website or via the Contact Centre.

4. PERSONAL INFORMATION

4.1 A valid South African identity number, date of birth (where an asylum or passport number is used), title, full name, mobile number and email address will be required to register for the Sasol Rewards Programme.

4.2 The Sasol Rewards Programme is subject to all peremptory provisions of the Consumer Protection Act 68 of 2008 (as amended) and its regulations ("the CPA") which provisions are deemed to be incorporated by reference.

4.3 The Sasol Rewards Programme is subject to all peremptory provisions of the Protection of Personal Information Act ("POPIA") which provisions are deemed to be incorporated by reference.

4.4 Your privacy is very important to Sasol. Sasol and its Operator will ensure that any information, including personal information, provided by you, or which is collected from you or third parties, is collected, managed and stored in compliance with applicable legislation. Sasol has ensured that its Operator is contractually bound to implement privacy controls in alignment with Sasol's privacy principles.

4.5 Your personal information collected by Sasol and the Operator may be used as follows:

4.5.1 To comply with statutory and regulatory requirements in respect of the storage and maintenance of documents and information;

4.5.2 To comply with information requests by regulators or bodies lawfully requesting the information (e.g. tax authorities or the South African Police Services);

4.5.3 For assessing Rewards Member complaints;

4.5.4 For internal purposes such as training and monitoring; and

4.5.5 To assist in law enforcement and anti-money laundering and counter-terrorist financing initiatives.

4.6 By submitting your personal information to Sasol, you give your consent to the processing of such information by Sasol and the Operator for the purposes outlined in these Terms and Conditions as well as in accordance with our Sasol Rewards Programme Privacy Notice, available on the Sasol Rewards Website.

4.7 Sasol will ensure that the Sasol Rewards Programme remains compliant with all applicable legislation.

4.8 Whilst your privacy, as well as the safeguarding and appropriate handling of your personal information, are of paramount importance to Sasol, please note that it is your responsibility to safeguard your ID number, mobile phone number and Rewards Member details and ensure that it is not divulged to anybody else. In the event of someone else using your ID number and mobile phone number username and password to make changes to your Sasol Rewards Account or transact on your behalf, you will be held responsible for the changes and the outcome thereof.

4.9 You may be required to verify changes to your account through a One Time Pin ("OTP").

5. SASOL REWARDS PROGRAMME

5.1. Registration

5.1.1 There are 4 ways that you can register with the Sasol Rewards Programme:

5.1.1.1 via the Sasol Rewards Website - to complete the online registration process; or

5.1.1.2 via the QR Code – scan the QR code at the back of the Sasol Rewards Card to complete the registration process; or

5.1.1.3 via WhatsApp - download WhatsApp on your mobile device and WhatsApp "Sasol Rewards" to 0860 335 444 to complete the registration process; or

5.1.1.4 via the Payment terminal at the pump – Swipe your Sasol Rewards Card at the payment terminal at a Participating Site. The customer will receive an OTP to confirm his/her mobile number and prompts to complete the registration process.

5.1.2 The customer will need to agree to these Terms and Conditions, including the Sasol Rewards Programme Privacy Notice to register and participate in the Sasol Rewards Programme.

5.1.3 Any questions or queries on the registration process must be directed to the Sasol Rewards Contact Centre.

5.2 Rewards Card

5.2.1 You can obtain your Rewards Card at a Participating Site.

5.2.2 The Rewards Card can be used immediately after collection, although Points may only be redeemed after registration.

5.2.3 The Sasol Rewards Programme consists of 2 (two) types of accounts, namely:

5.2.3.1 Single Member Rewards Account where the Rewards Member has 1(one) account to which the Rewards Member earns Points and from which the Rewards Member can redeem his Points; and

5.2.3.2 Shared Members Rewards Account which operates as follows:

5.2.3.2.1 When registering to participate in the Sasol Rewards Programme, the customer will be prompted to select which account it wishes to register for, either Single Member Rewards Account or the Shared Members Rewards Account;

5.2.3.2.2 The Shared Members Rewards Account has a maximum of 5 (five) members, with 1(one) Rewards Member selected as the "Main Rewards Member" (ie 5 members in total including the Main Member);

5.2.3.2.3 If such Shared Members Rewards Account is in existence at the time of the customer registration, the customer will be prompted to enter such shared account number together with a One Time Pin ("OTP") to be linked to such account. The OTP will be provided by the Main Member to the shared account to the customer electing to join the shared account;

5.2.3.2.4 If a new Shared Members Rewards Account, the customer will automatically be registered as the Main Rewards Member, his membership confirmed by SMS and an OTP;

5.2.3.2.5 The Main Member manages the account for all 5 (five) Rewards Members linked to such shared account;

5.2.3.2.6 Every swipe for Points at a Sasol Convenience Centre by a Rewards Member linked to the Shared Members Rewards Account shall accrue to the Shared Members Account;

5.2.3.2.7 Points may only be redeemed by a linked Rewards Member by requesting a One Time Pin from the Main Member who then authorises such transaction and release of the Points value required for such redemption. The Main Member has the sole authority to reset the One Time Pin at intervals which it chooses;

5.2.3.2.8 Rewards Members linked to a Shared Members Rewards Account shall have the Points Earn Cap as set out in 5.4.7 below.

5.2.3.2.8 The benefit of such Shared Members Rewards Account is to enable customers to share in not only the cost of the purchase of the Eligible Products but also the rewards benefit

5.2.3 derived from such purchase where e.g. ride shares, long distance travels, families, partners, spouses, communes with more than one vehicle, carpooling arrangements etc attributes to such purchase..2.9 Should a linked Rewards Member at any time elect to cease participating in the Shared Members Rewards Account, the Rewards Member can make such selection as prompted on the Sasol Rewards Programme website link and the Rewards Member's profile shall immediately be delinked and automatically defer to a Single Member Rewards Account.

5.2.3.2.10 Note – any and all Points accrued by the Rewards Member and contributed towards the Shared Members Rewards Account up to the date of delinking the Rewards Member's profile, shall remain in the Shared Members Account and for purposes of Points redemption of the remaining Rewards Members linked to such Shared Members Account. Neither Sasol nor the Promoter shall be liable for any Points accrued by the Rewards Member during the period that the Rewards Member participated in the Shared Members Rewards Account.

5.2.3.2.11 Further information and registration regarding the Shared Members Account shall be as set out on the Sasol Rewards Programme website link.

5.2.4 The Rewards Member can only earn Points using a registered Rewards Card collected from a Participating Site. Once registered, only then the Rewards Member is able to earn and redeem Points.

5.2.5 Sasol will at all times be the owner of the Rewards Card.

5.2.6 When you use the Sasol Rewards Card to redeem Points, we will process the transaction against your Points balance.

5.2.7 You authorise Sasol and/or the Operator to deduct the full amount for each purchase from your Sasol Rewards Account whenever your Sasol Rewards Card is used to pay for purchases (at a Participating Site).

5.2.8 The Sasol Rewards Card cannot be used as a credit or debit card.

5.3 Participating Sites

5.3.1 The Rewards Member can use the Sasol Store Locator featured on the Rewards Website to locate a Sasol Convenience Centre participating in the Sasol Rewards Programme and the offering such Participating Site houses i.e. Convenience Store and Forecourt or Forecourt only.

5.3.2 To use the Sasol Store Locator you will need to enable your location settings on your mobile device.

5.3.3 Sasol may from time to time amend the list of Participating Sites. Such amendment will be updated on the Sasol Rewards Website.

5.4 Sasol Points

5.4.1 How to earn Points:

5.4.1.1 The Rewards Member must purchase Eligible Products at a Participating Site;

5.4.1.2 The Rewards Member must pay for the Eligible Products using Sasol accepted payment methods; and

5.4.1.3 The Rewards Member must present a valid Sasol Rewards Card collected from a Participating Site when purchasing and making payment for such Eligible Products.

5.4.2 Where to earn Points

5.4.2.1 The Rewards Member may only earn Points at Participating Sites.

5.4.2.2 Not all Sasol Convenience Centres are Participating Sites. Refer to 5.3 above.

5.4.3 Earn rates

5.4.3.1 On Eligible Products purchases: **1 Litre of Fuel = 30 Points**

5.4.3.2 Convenience Store purchases: No Points are issued for convenience store purchases, at this time.

5.4.3.3 The Earn rates may be amended by Sasol. Any amendment to the earn rates shall be timeously communicated via the Sasol Rewards Website.

5.4.4 Bonus Points

5.4.4.1 Sasol may present you with bonus Points opportunities from time to time. Such bonus Points offers may be subject to conditions/terms which are to be met for a Rewards Member to qualify.

5.4.5 Record of Sasol Points earned and Sasol Points balance

5.4.5.1 On your receipt – when a Rewards Member purchases Eligible Products at a Participating Site and swipes his Rewards Card to earn Points, the receipt issued will reflect the earned Sasol Points and Sasol Points balance.

5.4.5.2 Online – the Rewards Member may access his Rewards Account on the Rewards Website to view his Points balance and Points history.

5.4.6 Processing of Points

The Participating Site will process the transactions through their payment systems and reconcile the Points earned, with the Rewards Member's Points reflected within a few minutes of purchase in their Sasol Rewards Account.

5.4.7 Points Earn Cap

5.4.7.1 On a Single Member Rewards Account, the Earn Cap for a Rewards Member is limited a maximum of 100 (one hundred) litres of Eligible Product as purchased at a participating site within 24 hours; and

5.4.7.2 On a Shared Members Rewards Account, the Earn Cap for each Rewards Member linked to the Shared Members Rewards Account is limited to a maximum of 100 litres of Eligible Product and a maximum of 500 litres in the event of all 5(five) Rewards Members transacting at a participating site within 24 hours.

5.4.7.3 The above Earn Caps are further subject to Sasol Fair Usage Policy as set out in 7 below;

5.4.7.4 Points may only be earned at the date and time of purchase of the Eligible Product at the Participating Site. Sasol will not accept, or process claims for Points in respect of past Eligible Product purchases and Points not collected at such time of purchase.

5.5 Eligible Products

5.5.1 Points are only earned on purchases of Eligible Products being Sasol's range of Fuel products as defined.

5.5.2 Eligible Products may change, and any amendments shall be by notification to the Rewards Members on the Rewards Website.

5.6 Payment Methods

5.6.1 The Rewards Member has to pay for the Eligible Products at a Participating Site using the following Eligible Payment Methods to earn Points:

5.6.1.1 cash;

5.6.1.2 credit and debit bank-issued cards; and

5.6.1.3 Sasol Points as redeemed for Fuel only at a Participating Site.

5.6.2 The following payment methods are not eligible for earning Points

5.6.2.1 Motor Pass Cards;

5.6.2.2 Motor Charge Cards;

5.6.2.3 Fleet Cards; and

5.6.2.4 Sasol Fuel Cards.

5.6.3 Sasol may, from time to time, and at its discretion, amend the list of Eligible Payment methods.

5.7 Sasol Points and Absa Rewards

5.7.1 Sasol is an Absa Rewards partner. In order to earn Absa Rewards, you must be a member of the Absa Rewards program, similarly, to earn Sasol Points, you must be registered with the Sasol Rewards Programme.

5.7.2 If you're a registered member of both Sasol Rewards Programme and Absa Rewards, when transacting at a Participating Site, Sasol Rewards allows you to earn both Sasol Points and Absa Rewards. This double benefit is for a limited time only and its expiry will be timeously communicated on the Rewards Website.

5.8 Points Redemption

5.8.1 Ways to redeem your Points:

5.8.1.1 Points can be redeemed for Fuel at Participating Sites;

5.8.1.2 Points can be redeemed for selected Convenience Store product purchases at Participating Sites with a Convenience Store;

5.8.1.3 Points may be redeemed with rewards partners, as and when introduced by Sasol to its Rewards Programme. Notification of rewards partners will be communicated via the Rewards Website and related marketing.

5.8.2 Points may be redeemed at Participating Sites only;

5.8.3 While Sasol endeavours to ensure that Rewards Members are able to redeem their Points at Participating Sites, there may be circumstances, technical or other, where the Rewards Member cannot redeem at a particular Participating Site.

5.8.4 A Member's Points cannot be transferred to cash or exchanged for cash. No cash alternative will be offered in respect of a Member's Points. By accepting the Points, the Member agrees to hold Sasol and the Operator harmless against any and all claims and liability arising out of the Points awarded, the use or misuse thereof.

5.8.5 You must present your Rewards Card and be a registered Sasol Rewards member whenever you want to redeem your Points at a Participating Site.

5.8.6 Should an OTP be required for Points redemption (eg in the event of a Shared Members Rewards Account), no Points redemption shall be processed until such time as a valid OTP is presented by the Rewards Member.

5.9 Expiry of Points

5.9.1 All Points earned are valid for 18 (eighteen) months from date of issue.

5.9.2 Failure to redeem your Points within the 18 (eighteen) month period will result in such Points expiry.

5.10 Lost, stolen or damaged Sasol Rewards Card

5.10.1 If your Sasol Rewards Card is lost, stolen or damaged, you can deactivate such lost, stolen or damaged card from your Sasol Rewards Account and register a replacement card. This can be done via the Sasol Rewards Website.

5.10.2 You are responsible to deactivate your Sasol Rewards Card if it is lost, stolen or damaged.

5.10.3 Sasol carries no liability or responsibility for any unauthorised use of your Sasol Rewards Card (including any redemption of your Points) if lost or stolen.

5.10.4 Please note that once a Sasol Rewards Card is deactivated, it cannot be re-linked to any Sasol Rewards Account.

5.10.5 Deactivating a Rewards Card will not impact your Points balance, as long as a replacement Rewards Card is registered and activated within 72 hours of such deactivation.

5.10.6 You can collect a replacement Rewards Card from a Participating Site and link such a replacement Rewards Card to your Sasol Rewards Account.

5.11 Cancelling participation in the Sasol Rewards Programme

5.11.1 If you want to opt-out and permanently cancel your participation in the Sasol Rewards Programme, you may do so by changing your preferences on the Sasol Rewards website.

5.11.2 By cancelling your Sasol Rewards Programme participation, the Rewards Member acknowledges the permanent deletion of personal information and the Rewards Member's Sasol Rewards Account.

5.11.3 From the date of cancellation, the Rewards Member can no longer earn Points.

5.11.4 The process of cancellation may take up to 30 (thirty) calendar days, during which period any Points accumulated may be redeemed at a Participating Site and failing redemption within the 30(thirty) days will result in forfeit of the accumulated Points.

5.13 Refunds

5.13.1 In the event of a payment refund processed in respect of Eligible Products purchased by a Rewards Member, any Points earned in respect of such purchase, now refunded, shall be reversed from the Rewards Member's Account.

5.13.2 If the Sasol Rewards Account does not have sufficient Points to reverse, the Sasol Rewards Account will go into a negative balance and the Points will be reversed as soon as the Rewards Account reflects a positive balance.

5.14 Incorrect Allocation of Points

We may reverse any Points allocated in error to your Sasol Rewards Account by way of an account debit.

5.15 Tax Implications

The rewards you receive under Sasol Rewards may be subject to personal income tax, fringe benefits tax or other tax assessments. Sasol carries no liability in respect of such taxes levied or related costs. The Rewards Member is required to obtain his own independent advice from his accountant or tax adviser to ensure that all is clear and understood with regards to the tax implications of receiving such rewards.

6. SASOL'S RIGHTS

6.1 Neither Sasol, not its agents nor Operator shall be liable under Sasol Rewards to a Member for any indirect, special or consequential losses, cost, expense or damage, even if such loss, cost, expense or damage was reasonably foreseeable, and whether arising from breach of contract, statutory or other.

6.2 Sasol's decision in all Sasol Reward matters shall be final.

6.3 Sasol and the Operator reserves the right to investigate any activity or allegation of fraud and or any other activity by a member seeking to circumvent the Terms and Conditions.

7. FAIR USE POLICY

7.1 Sasol wants its Rewards Members to have full enjoyment and benefit of the Sasol Rewards Programme and ensure all its Rewards Members enjoy fair and best terms and benefits applicable to the Sasol Rewards Programme.

7.2 Under this policy we define fair usage and reserve the right to vary the terms of the Fair Usage Policy from time to time without prior notice.

7.3 While the Fair Usage Policy applies to all Rewards Members, such policy will mainly impact those Rewards Members making improper use of the Sasol Rewards Programme.

7.4 Any transaction or group of transactions deemed not to have originated from legitimate sales or legitimate customers registered as Rewards Members, such sales will be excluded, and the Rewards Member's membership suspended or cancelled with the Sasol Rewards Programme.

7.5 Sasol reserves the right to place a limit on the Points or benefits that may accrue to a Rewards Member in a month, and may amend such limits as and when it deems necessary, without further notice, with the following limits to apply as at the Effective Date:

7.5.1 A Rewards Member is limited to earning Points as set out in 5.4.7 (*Points Earn Cap*).

7.6 No person who is employed at a Sasol Convenience Centre or Participating Site or related business may accept Sasol Rewards on behalf of a customer.

7.7 Sasol reserves the right to limit earning of Points to one loyalty or reward scheme per transaction.

7.8 Sasol reserves the right to make changes to the list of the Participating Sites.

7.9 Sasol staff, including retailer personnel, and suppliers (together with persons related to them) may participate as Sasol Rewards Members but shall not:

7.9.1 be eligible to enter any competitions run through and/or relating to the Sasol Rewards Programme; or

7.9.2 be entitled to accept any prizes or instant prizes relating to the Sasol Rewards Programme.

7.10 Sasol reserves the right to suspend or permanently block a Sasol Rewards Card or Rewards Account for future use due to the abuse or attempt at abusing the Fair Use Policy.

8. COMMUNICATION

8.1 Communication from Sasol

8.1.1 Direct marketing

By agreeing to these Terms and Conditions, you are agreeing to receive direct marketing communications by email and/or by SMS from Sasol and/or the Operator relating to:

8.1.1.1 Sasol Rewards – these may feature offers for Bonus Points, promotional information, market research/surveys and other information that may be of interest to you about Sasol Rewards;

8.1.1.2 Sasol's products and services – we value you as a Sasol customer, so as we create new products and services, promotions, and offers, some in conjunction with our third-party partners, we may send you communications about these items. We might also send you market research/customer surveys or other interesting news we have to share.

8.1.2 Managing direct marketing communications preferences

You can opt-out of and manage the categories and channels of direct marketing communications that you wish to receive from Sasol and/or the Operator at any time by changing your preferences in the Communications Preference Centre located on the Sasol Rewards Website. You can also opt out of receiving certain marketing communications from us by using the opt-out links provided in the marketing communications.

8.1.3 Other communications

Sasol and/or the Operator may send you certain administrative and servicing communications while you have and maintain a Sasol Rewards Account. An example of such communication is an alert from Sasol reminding you that your Points are close to their expiration date.

9. EXCLUSION OF LIABILITY

9.1 We are not responsible for any loss or damage, including consequential loss or damage due to your membership with the Sasol Rewards Programme, cancellation or participation, use of the Rewards Website, or earning and redeeming of Points.

9.2 We are further not responsible for any loss due to any failure or malfunction of payment systems or electronic facilities at the Participating Sites resulting from circumstances beyond our control.

9.3 You transacting with the Participating Site, including payment for and delivery of purchases made, and all other terms, conditions, warranties and undertakings related to such transactions, are solely between you and the Participating Site.

9.4 Any dispute with respect to any transaction made using the Sasol Rewards Card and your Sasol Rewards Account at a Participating Site must be referred to the respective Participating Site.

10. INTELLECTUAL PROPERTY

We own all intellectual property rights on our Website, the Sasol Rewards Programme, all content published on Sasol's Website and the Rewards Website, all trademarks registered to Sasol and all proprietary information on such websites.

11. VARIATION

We reserve the right to amend these Terms and Conditions at any time. Any variation and/or amendment of the Terms and Conditions shall be in writing and shall include a notification on the Sasol Rewards Website noting that amendments or variations have been made. If you are not in agreement with the amendments, you must immediately cancel your registration with the Sasol Rewards Programme. Your continued use of the Sasol Rewards Programme will be understood as an acceptance of the amended Terms and Conditions.

12. ADJUSTMENTS FOR CHANGES IN LEGISLATION

12.1 These Terms and Conditions are governed by the laws of South Africa.

12.2 For the purpose of this clause 12, "Laws" means all national (or provincial) legislation, statutes, ordinances and other laws, and regulations and by-laws of any legally constituted public authority.

12.3 If Sasol has a reasonable belief that a change in laws (including the introduction of new Laws and the repeal or modification of existing Laws) or in the judicial or official governmental interpretation of such Laws, made after the Effective Date of the Sasol Rewards, has occurred or is imminent, which has or would have the effect of rendering the Sasol Rewards Programme or its implementation in contravention of such Laws, Sasol may vary or amend the Sasol Rewards Programme in order to ensure that neither the Sasol Rewards Programme nor its implementation constitutes a contravention of such Laws.

12.4 If Sasol is unable to vary or amend the Sasol Rewards Programme to remove such contravention of Laws, Sasol may terminate the Sasol Rewards Programme and provide notice of such termination on the Rewards Website.

12.5 If the Sasol Rewards Programme is terminated in accordance with the provisions of clause 12.4, the Rewards Member will have no claim against Sasol or the Operator in respect of any loss suffered or damages incurred as a result of such termination.

12.6 If the Sasol Rewards Programme is terminated in accordance with the provisions of clause 12.4, the Rewards Member will have 30 (thirty) days from date of termination to redeem his/her Points, where after such Points accrued in the Sasol Rewards Account will be forfeited.

13. ANTI- BRIBERY AND CORRUPTION

13.1 The Rewards Member represents that it is familiar with the requirements and represents that its performance under this Sasol Rewards Programme, including its Terms and Conditions, will be made in compliance with the requirements of the South African Prevention and Combatting of Corrupt Activities Act (2004).

13.2 Any breach of, or failure to comply with the provisions in this clause, shall be deemed material and shall entitle Sasol to terminate the Rewards Member's membership with the Sasol Rewards Programme forthwith.

14. GENERAL

14.1 Legal Notices - All legal notices are to be delivered by hand at Sasol's registered address as set out on Sasol's website, www.sasol.com, being Sasol's chosen *domicilium* for service of all legal process.

14.2 Entire Agreement - The Terms and Conditions constitute the entire agreement between the Rewards Member and Sasol in relation to the Sasol Rewards Programme. Sasol will not be bound by any undertakings, representations, warranties, promises, terms or conditions or the like not recorded herein.

14.3 Indulgence - Any leniency, extension of time or any other indulgence which may be granted to a Rewards Member by Sasol shall not prejudice Sasol's rights in any way, nor shall the same constitute a waiver of any of Sasol's rights.