



TERMS AND CONDITIONS FOR THE SASOL DELIGHT FILL YOUR 2024 WITH DELIGHT COMPETITION

Please read the Promotional Competition Terms and Conditions (“the Terms and Conditions”) carefully. Your participation and entry will constitute your agreement to comply with these Terms and Conditions.

Competition

This Promotional Competition (“the Competition”) is organized by Sasol Oil (Pty) Ltd, Registration Number 1981/007622/07, its associated group of companies, their designated agencies or promoters and companies in association with the Competition (“the Promoters”).

1. Who may enter?

- 1.1 The Competition is open to citizens of South Africa who hold a South African barcoded green ID Book or ID smartcard or valid South African passport and Non-South African Citizens with a valid Passport and Certificate of Residence **and** is a Sasol Rewards Member.
- 1.2 All persons entering this Competition (“the Participants”) agree that the Terms and Conditions, rules and provisions as set out herein are binding on them.
- 1.3 By entering this Competition, all Participants acknowledge that they have the legal capacity to enter the Competition and hereby agree to be bound by the Terms and Conditions as set out herein, which Terms and Conditions will be as interpreted by the Promoters.
- 1.4 The Promoters’ decision regarding any dispute will be final and binding and no correspondence will be entered thereafter.
- 1.5 Every Participant must be a natural person of 18 (eighteen) years or older at date of his/her entry into the Competition.
- 1.6 The Participant **must** be a Sasol Rewards Member, and if not, may register on <https://www.sasolrewards.co.za/> to become a Sasol Rewards Member and then shall be eligible to enter the Competition.

2. Who may not enter?

- 2.1 Participation in this Competition specifically excludes any employee, director, member, partner, agent or consultant or any person who directly or indirectly controls or is controlled by the Promoters and/or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control or controlled by the Promoters, their advertising agencies, advisers and dealers (“Disqualified Persons”).
- 2.2 Participants may not enter this Competition or be declared a winner if they have won a competition promoted by the Promoters within the preceding 12 (twelve) months of the Competition commencement date.
- 2.3 Companies cannot participate in this Competition.

3. Competition period

- 3.1 The Competition commences on 18 January 2024 and runs until 23:59:59 28 February 2024, both days inclusive (“the Competition Period”).
- 3.2 The Competition Period may be extended or curtailed at the discretion of the Promoter.

4. Prizes and Entry Mechanics

4.1 Grand Prize of 6 x R25 000 in cash

- 4.1.1 To enter to win 1 of 6 R25 000 cash prizes, purchase in store at a participating Sasol Delight



to the minimum value of R150 (one hundred and fifty rand) per individual transaction, swipe your Sasol Rewards Card, take a clear picture of your tillslip and Whatsapp such picture to 0860 335 444 together with your name and surname.

- 4.1.2 A Winner of one Grand Prize shall not be eligible to win another Grand Prize.
- 4.1.3 The Grand Prize draw takes place once a week over a period of 6 weeks, draw dates as follows –
 - Draw 1 – 29 January 2024;
 - Draw 2 – 5 February 2024;
 - Draw 3 – 12 February 2024;
 - Draw 4 – 19 February 2024;
 - Draw 5 – 26 February 2024; and
 - Draw 6 – 4 March 2024
- 4.1.4 All eligible entries received prior to such draw dates shall be eligible to win a Grand Prize.
- 4.1.5 All eligible entries will go into a weekly draw where one winner will be randomly selected.
- 4.1.6 The winner will be confirmed only once all entry verifications have been conducted by the Promoter and receipt of any information as required by the Promoter.
- 4.1.7 A winner will be contacted within 3 (three) days of the Grand Prize draw, which contact shall only be on the cellphone number from which such entry was submitted. No other contact numbers shall be used or accepted by the Promoter.
- 4.1.8 The Grand Prize is not transferable and will only be issued in the Winner's name.
- 4.1.9 Failing verification shall disqualify the Winner and a new Winner shall be drawn by the Promoter.
- 4.1.10 Multiple entries with the same tillslip will result in disqualification of such participant.
- 4.1.11 The more you purchase for a minimum value of R150, the more entries you may submit for the Grand Prize.

4.2 General Terms

- 4.2.1 "Prize" means the prize as set out in points 4.1, above, subject to the relevant terms and conditions.
- 4.2.2 The Purchase applies to any purchases at a participating Sasol Delight store, with the exception of pre and post-paid electricity, DSTV bill payments, airtime and lotteries (gaming).
- 4.2.3 Note: Not all Sasol Convenience Centers are participating in this Promotional Competition. The participating Sasol Convenience Centers are listed at <https://www.sasolrewards.co.za/sitelist>.
- 4.2.4 Entry to this Competition does not make a Participant a winner.
- 4.2.5 If the Participant has won and contact required by the Promoter, no other mobile number will be used to contact the Participant other than the mobile number as recorded on the Participant's Sasol Rewards Member profile. No other mobile number will be accepted by the Promoters or used by the Promoters to contact the Participant.
- 4.2.6 Multiple entries are permitted provided that each entry is in accordance with the entry requirements as outlined. Multiple entries of the same purchase will result in disqualification.
- 4.2.7 The Promoter accepts no responsibility for entries lost, misdirected, illegible, late, or altered. Entries that do not comply with these Terms and Conditions will be disqualified.
- 4.2.8 It is the Participant's responsibility to ensure that any information which you provide to the Promoter is accurate and complete.
- 4.2.9 Any and all tax implications and liabilities as a result of winning a Prize will be solely borne by the winner.
- 4.2.10 In that the Prizes vary, mechanics to redeem may differ between the Prizes and as set out above.
- 4.2.11 No substitution or assignment of the Prize is permitted.
- 4.2.12 The Prize can only be handed over to the winner if all details provided by the winner are factually correct and requested supporting documentation presented to the Promoter.
- 4.2.13 The Promoter reserves the right to substitute the Prize with any other prize of similar economic value.



- 4.2.14 The winners will be randomly chosen from all qualifying Participants in the form of a draw.
- 4.2.15 The Grand Prize draws will be supervised by an independent auditor or a registered accountant, or an attorney or advocate at Sasol Place, 50 Katherine Street, Sandton, South Africa, 2196 or an alternative address determined by the Promoters.
- 4.2.16 All draws will take place at a frequency determined by the Promoter during the campaign or post campaign.
- 4.2.17 If for any unforeseen reason the draw cannot take place on the date as anticipated, then the Promoter will endeavor to conduct the draw within a reasonable period thereafter and shall provide details of the new draw date on <https://www.sasol.com>
- 4.2.18 If the Prize is declined or if the potential winner cannot be contacted from the details supplied on their entry after 3(three) telephone call attempts the day of the draw date, a replacement winner will be drawn at the Promoter's discretion and the replacement winner will be notified by the Promoter and the "winner contact" process will be followed.
- 4.2.19 The same process as in 4.4.19 above will be followed should the replacement winner also decline, or the Prize be unclaimed, or the replacement winner cannot be contacted.
- 4.2.20 If the Winner has given his/her written consent, the Promoter has the right to publish the winner's name and photographs (at no fee) in any advertising, promotional, print, point-of-sale or public relations material. The nature of these publications will be determined at the sole discretion of the Promoter, for a period of 12 (twelve months) from the date/s of the Prize draw.
- 4.2.21 Once the Prize has been handed over to the winner in terms hereof, the results of the Competition are final in all respects and no correspondence will be allowed.

5. Notification of Winners

- 5.1 The Prize winners will be contacted on the cellphone number as stored and recorded in their Sasol Rewards profile and same shall apply to redeem the Prize and any further or other contact. It is therefore the Sasol Reward's member's obligation to ensure that his/her details on his/her profile are correct as at time of entry.
- 5.2 The Promoters will randomly select a winner for the Grand Prize from all the entries received and shall follow the mechanics as set out above.
- 5.3 For the entries for the Grand Prize to be confirmed as valid, the Promoters will make a telephone call to the potential winner on the cellphone number as per the Rewards Member profile and conduct the Competition verification process.
- 5.4 If the potential winner cannot be contacted after 3 (three) telephone call attempts on the day of the draw, then the Promoter reserves the right to offer the Grand Prize to the next potential winner.
- 5.5 The Promoter will require the Winner to complete and submit an information disclosure document to enable the Promoter to ensure compliance with the rules and the provisions of the Consumer Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this rule for any reason, such winner will be automatically disqualified. The Winner may be required to sign a waiver of liability and indemnity before claiming the Prize.
- 5.6 The Promoters may collect, store and use (but not share) any personal information of Participants for communication or statistical purposes.
- 5.7 Note the Promoter complies with all applicable legislation and regulation in its processing of data as defined in the Protection of Personal Information Act No 4 of 2013 ("POPIA").



6. General

- 6.1 The Promoter is entitled to amend the Terms and Conditions hereof in so far as same is deemed necessary and such amendments may relate to any aspect of the Competition.
- 6.2 The amendments may include the addition and or deletion of any existing and/or proposed terms and conditions of the Competition, which amendments may also affect the identified Prize.
- 6.3 The awarding of Prizes is governed by these Terms and Conditions, and such Prizes may also be subject to any terms and conditions as imposed by the participating stores and/vendors associated with this Competition.
- 6.4 Any dispute or claim arising out of or in connection with this Competition shall be governed by and construed by the laws of South Africa.
- 6.5 No liability shall lie against the Promotor in favour of any customer, winner(s) and a third party arising from such cancellation, suspension or termination.
- 6.6 Data charges may be incurred for redeeming any Prize or using the online voucher redemption platform. Network rates apply.
- 6.7 By entering and participating in the Competition, the Participant agrees that the Promoter may collect and process your personal information for purposes of this Promotion.
- 6.8 The Promoters, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with this Promotion and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this Promotion.
- 6.9 The Promoters reserve the right to terminate the Competition at any time with immediate effect. If this is the case, the Promoters will provide a notice on the website, and it shall be the responsibility of Participants to review such a website in this respect. In such event, all Participants at this moment waive any rights which they may have against any of the Promoters and acknowledge that they will have no recourse or claim of any nature against the Promoter parties.
- 6.10 The Promoters are not liable for any technical failure that may result in an entry not being successfully submitted. Any Prize is accepted by a Winner at their own risk
- 6.11 The Promoter shall have the sole discretion to disqualify or reject any submission deemed illegible, incomplete, or invalid.
- 6.12 The proposed amendments may be affected during the Competition period which amendments may result in the Competition period being reduced and or extended as deemed necessary.
- 6.13 It is the Participant's responsibility to regularly check the website where the competition Terms and Conditions are made available. Refer www.sasolrewards.co.za or www.sasol.com
- 6.14 If the Terms and Conditions are amended as provided for in clause 6.1 and 6.2, such amendments shall become effective immediately or on such date as may be stated or determined by the Promoter. However, all Winners who have received confirmation of the Prize prior to such amendment will remain eligible to receive the Prize as awarded in accordance with the Terms and Conditions in force when they were selected as winners.
- 6.15 No Participant shall have any recourse or claim against the Promoter because of any amendment to these Terms and Conditions or in respect of termination or suspension of the Competition in



line with these Terms and Conditions.

- 6.16 If the Promoter cannot continue with this Competition for any reason or if it is required to cancel, suspend or terminate the Competition by any regulatory term or applicable law, the Promoter may cancel, suspend or terminate the Competition on condition that:
- 6.16.1 No winner has been declared; and
 - 6.16.2 Notice of such Competition cancellation has been given to all Participants.
- 6.17 Any false or inaccurate information provided will result in disqualification.
- 6.18 If the Competition is held to be or becomes unlawful or if the Promoter is required by the Minister of Trade and Industry or the National Consumer Commission or WASPA, to alter any aspect of the Competition, then to the full extent permitted by law, the Promoter reserves the right to suspend or terminate the competition immediately and without notice, in which event all Participants agree to waive any rights that they may have in terms of the Competition and accept that no recourse will be sought against the Promoter.
- 6.19 The Winner's use of the Prize shall be entirely at his/her own risk and he/she hereby indemnifies and absolves the Promoter from any liability or damage, arising from accident, injury, harm, death, costs, including direct, indirect, special incidental or consequential or any punitive damages and/or loss sustained because of the entry or participation in the Competition and possession or use of the Prize as won in the Competition.
- 6.20 To the extent permitted by the Consumer Protection Act of 2008 ("CPA"), the Participant and/or Winner indemnifies and absolves the Promoter from claims arising from any loss, damage, harm or injury which the prize winners may sustain because of any claim which may be made against it by any third party.
- 6.21 The Participant and/or Winner indemnifies the Promoter against any claim of any nature whatsoever arising out of and/or from their participation in any way in this Promotional Competition (including, as result of any act or omission, whether negligent or otherwise on the part of the Promoter).
- 6.22 Any dispute or claim arising out of or in connection with the Competition shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- 6.23 The Promoter reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide Winner and reserves the right to call for such proof as it may deem necessary.
- 6.24 The Promoter accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize.
- 6.25 To the extent that the Terms and Conditions or any goods or services provide under these Terms are governed by the CPA, no provision as contained herein is intended to contravene the applicable provisions of the CPA, and therefore all provisions must be treated as qualified, to the extent necessary, to ensure that the relevant provisions of the CPA are complied with.
- 6.26 By participating in this competition participants agree to receive future marketing material from the brand/s on promotion. However, the participant has the right to unsubscribe to receiving marketing material or request the promoter to delete their information by contacting the Promoter at Sasol Place, 50 Katherine Street, Sandton South Africa, 2196.
- 6.27 All queries relating to Sasol Rewards must be directed to help@sasolrewards.co.za or call 031 001 5703



- 6.28 The awarding of Prizes is governed by these Terms and Conditions, and such Prizes may also be subject to any terms and conditions as imposed by the participating stores and/vendors associated with this Competition.
- 6.29 Any dispute or claim arising out of or in connection with this Competition shall be governed by and construed by the laws of South Africa.
- 6.30 No liability shall lie against the Promotor in favour of any customer, winner(s) and a third party arising from such cancellation, suspension or termination.
- 6.31 Data charges may be incurred for redeeming any Prize or using the online voucher redemption platform. Network rates apply.
- 6.32 By entering and participating in the Competition, the Participant agrees that the Promoter may collect and process your personal information for purposes of this Promotion.
- 6.33 The Promoters, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with this Promotion and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this Promotion.
- 6.34 The Promoters reserve the right to terminate the Competition at any time with immediate effect. If this is the case, the Promoters will provide a notice on the website, and it shall be the responsibility of Participants to review such a website in this respect. In such event, all Participants at this moment waive any rights which they may have against any of the Promoters and acknowledge that they will have no recourse or claim of any nature against the Promoter parties.
- 6.35 The Promoters are not liable for any technical failure that may result in an entry not being successfully submitted. Any Prize is accepted by a Winner at their own risk
- 6.36 The Promoter shall have the sole discretion to disqualify or reject any submission deemed illegible, incomplete, or invalid.
- 6.37 The proposed amendments may be affected during the Competition period which amendments may result in the Competition period being reduced and or extended as deemed necessary.
- 6.38 No Participant shall have any recourse or claim against the Promoter because of any amendment to these Terms and Conditions or in respect of termination or suspension of the Competition in line with these Terms and Conditions.
- 6.39 If the Promoter cannot continue with this Competition for any reason or if it is required to cancel, suspend or terminate the Competition by any regulatory term or applicable law, the Promoter may cancel, suspend or terminate the Competition on condition that:
- 6.39.1 No winner has been declared; and
 - 6.39.2 Notice of such Competition cancellation has been given to all Participants.
- 6.40 Any false or inaccurate information provided will result in disqualification.
- 6.41 If the Competition is held to be or becomes unlawful or if the Promoter is required by the Minister of Trade and Industry or the National Consumer Commission or WASPA, to alter any aspect of the Competition, then to the full extent permitted by law, the Promoter reserves the right to suspend or terminate the competition immediately and without notice, in which event all Participants agree to waive any rights that they may have in terms of the Competition and accept that no recourse will be sought against the Promoter.



- 6.42 The Winner's use of the Prize shall be entirely at his/her own risk and he/she hereby indemnifies and absolves the Promoter from any liability or damage, arising from accident, injury, harm, death, costs, including direct, indirect, special incidental or consequential or any punitive damages and/or loss sustained because of the entry or participation in the Competition and possession or use of the Prize as won in the Competition.
- 6.43 To the extent permitted by the Consumer Protection Act of 2008 ("CPA"), the Participant and/or Winner indemnifies and absolves the Promoter from claims arising from any loss, damage, harm or injury which the prize winners may sustain because of any claim which may be made against it by any third party.
- 6.44 The Participant and/or Winner indemnifies the Promoter against any claim of any nature whatsoever arising out of and/or from their participation in any way in this Promotional Competition (including, as result of any act or omission, whether negligent or otherwise on the part of the Promoter).
- 6.45 Any dispute or claim arising out of or in connection with the Competition shall be governed by and construed in accordance with the laws of the Republic of South Africa.
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- 6.48 To the extent that the Terms and Conditions or any goods or services provide under these Terms are governed by the CPA, no provision as contained herein is intended to contravene the applicable provisions of the CPA, and therefore all provisions must be treated as qualified, to the extent necessary, to ensure that the relevant provisions of the CPA are complied with.
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- 6.50 All queries relating to Sasol Rewards must be directed to help@sasolrewards.co.za.
- 6.51 All queries related to prize redemption must be directed to redemptions@sasolrewards-promotions.co.za