TERMS AND CONDITIONS
In the R8 Million in prize giveaways competition

Purchase any participating combo at any Sasol Delight Convenience Centre and stand a chance to win your share of R8 Million worth of prizes.

Please read the Competition (“the Competition”) Terms and Conditions (“the Terms”) carefully. Your participation and entry will constitute your agreement to comply with these Terms.

1. **Competition**

   1.1 This Competition (“the Competition”) is organized by Sasol Oil (Pty) Ltd, Registration Number 1981/007622/07, its associated group of companies, their designated agencies or promoters and companies in association with the Competition (“the Promoters”).

2. **Who may enter**

   2.1 The Competition is open to citizens of South Africa who hold a South African barcoded green ID Book or ID smartcard or valid South African passport.

   2.2 By entering this Competition, all Participants acknowledge that they have the legal capacity to enter the Competition and agree to be bound by the Terms as set out herein, which Terms will be as interpreted by the Promoters.

   2.3 The Promoters’ decision regarding any dispute will be final and binding and no correspondence will be entered thereafter.

   2.4 Every Participant must be a natural person of 18 (eighteen) years or older at date of his/her entry into the Competition.

   2.5 All persons entering this Competition (“the Participants”) agree that the Competition terms and contained rules and provisions as set out are binding on them.

3. **Who may not enter**

   3.1 Participation in this Competition specifically excludes any employee, director, member, partner, agent or consultant or any person who directly or indirectly controls or is controlled by the Promoters and/or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control or controlled by the Promoters, their advertising agencies, advisers and dealers (“Disqualified Persons”).

   3.2 Participants may not enter this Competition or be declared a winner if they have won a competition promoted by the Promoters within the preceding 6 (six) months of the Competition commencement date.

   3.3 Companies cannot participate in this Competition.

4. **Competition period**

   4.1 The Competition commences on 25 July 2019 and runs until 23:59:59 28 August 2019, both days inclusive (“the Competition Period”). The Promoter, however, reserves the right to extend or reduce the competition period at its discretion.

   4.2 All entries must reach the Promoters before the stipulated time and date and no late entries shall be accepted.
5. **Entry Mechanics / How to enter**

5.1 The Participant will be required to Purchase any of the following qualifying combos:

<table>
<thead>
<tr>
<th>Qualifying Combo</th>
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<tbody>
<tr>
<td>2 x Classic Pies &amp; 2 x Twizza 500 ml for R45.00</td>
</tr>
<tr>
<td>1 x Cappuccino and 1x stuffed muffin for R20.00 (Any cappuccino size will qualify)</td>
</tr>
<tr>
<td>1 x Cappuccino and 1x standard muffin for R15.00 (Any cappuccino size will qualify)</td>
</tr>
<tr>
<td>2 x Airwaves gum 14g for R16.00</td>
</tr>
<tr>
<td>2 x Nestle Aero 85g slab for R30.90</td>
</tr>
<tr>
<td>1 x Cadbury's Lunch Bar Max 62g &amp; Monster 500ml for R26.90</td>
</tr>
<tr>
<td>1 x Takis or TKs Snackpack 40g - 50g &amp; aQuelle Still or Sparkling Water 500ml for R28.90</td>
</tr>
<tr>
<td>2 x Skittles 38g for R16.90</td>
</tr>
<tr>
<td>2 x Clover Krush 500ml for R26.00</td>
</tr>
<tr>
<td>2 x Simba PC 125g for R31.90</td>
</tr>
<tr>
<td>3 x Simba PC 36g for R16.90</td>
</tr>
<tr>
<td>1 x Red Bull 250ml for R18.90</td>
</tr>
<tr>
<td>1 x Red Bull 473 ml for R29.90</td>
</tr>
<tr>
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</tr>
</tbody>
</table>

5.2 The Participant will need to SMS their name and Sasol to 45843 [SMS is charged at R1.50 - free SMSs or minutes do not apply].

5.3 The Participant will receive an SMS containing a link to an online form. Such SMS and link shall constitute confirmation of receipt of entry.

5.4 Once the Participant has captured and confirmed their information on the online form and submitted, they will receive immediate confirmation as to whether or not they have won as well as the prize and it’s value.

5.5 Winning Participants will proceed to the verification process which will be completed within a period of 8 hours of receipt of the confirmation SMS.

5.6 Winning Participants will be sent their vouchers directly to the mobile number used to enter the Competition.

5.7 It is the Participant’s responsibility to check that they received an SMS response within 48 hours of entering the Competition. In the event that no SMS response was received, the Participant is required to contact the Promoters on 087 071 0036, and in any event no later than 28 August 2019. In lodging his or her query, the Participant must provide proof of entry in the form of the SMS he/she had sent in entering the Competition prior to the Competition end date. If the Participant does not follow this process and does not receive a SMS response, their entry will not be considered. If the Promoters have not received this query by 28 August 2019, the Promoters will assume that the Participant has received a response.

5.8 Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters. The Promoters cannot be held responsible for SMSs not received by Participants.

5.9 All online submissions must be completed by 28 August 2019. Any online forms that have not been completed by 23h59 on 28 August 2019 will be null and void. It is the responsibility of the Participant to ensure their online submission is complete in all aspects.
5.10 All Participants must retain the original proof of purchase of their Qualifying Combo to redeem their prize. Failure to produce the original proof of purchase at verification will result in immediate disqualification of the entry submitted.

5.11 Only 5 entries are permitted per mobile number.

5.12 The Participant may not have multiple entries with one Proof of Purchase. One proof of purchase per entry.

5.13 No computer software/application based entries will be accepted.

5.14 Participants must enter on a phone owned by and registered to the Participant as the cellphone number is key to all entries.

5.15 If the Participant has won on a specific cellphone number, no other numbers will be accepted by the Promoter.

5.16 Entry to this Competition does not make a Participant a winner.

5.17 The Promoter accepts no responsibility for entries lost, misdirected, illegible, late or altered. Entries that do not comply with these Terms will be disqualified.

5.18 It is the Participant’s responsibility to ensure that any information which you provide to the Promoter is accurate and complete.

6. Prizes

6.1 There are 5 (five) different prizes that the Participant with a valid entry may be eligible to win - Takealot.com Coupons, Mr D Food coupons, Shoprite/Checkers vouchers, Uber vouchers or Data:

6.1.1. The Uber Ride Voucher

6.1.1.1. The Uber discount voucher entitles the Participant to a discount on an Uber ride to the value of R50 or R100 (depending on the Prize value allocated), with the following conditions:

6.1.1.2. An Uber voucher code will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.1.3. These Uber vouchers will be sent to the Participant’s mobile number that they entered the Competition with.

6.1.1.4. Only one individual Uber ride voucher may be used per ride.

6.1.1.5. Should the full value of the individual Uber ride voucher not be used on a single Uber ride, the Participant will forfeit the remaining value of the individual Uber ride voucher.

6.1.1.6. Should the Uber ride be more than the value of the individual Uber ride voucher, the Participant will be required to pay in the difference of the cost.

6.1.1.7. The Participant has 6 months (six) from the date of issue of the Prize SMS or by 29 February 2020 (whichever is the latter) to redeem their
Uber vouchers [Uber vouchers up to the maximum value of the Prize tier.]

6.1.1.8. The Participant will be required to download the Uber app to use this Prize.

6.1.1.9. All Uber rides need to be booked via the Uber app.

6.1.1.10. Uber vouchers cannot be exchanged for cash.

6.1.1.11. Uber vouchers are subject to Uber’s regular terms and conditions, which are subject to change, unless otherwise specified in this section.

6.1.2. **MR D Food Coupon**

6.1.2.1. The Mr D Food Prize entitles the Participant to a Mr D Food discount coupon to the value of R50 or R100 or R250 denomination (depending on the Prize value allocated), with the following conditions:

6.1.2.2. A Mr D Food coupon code will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.2.3. The Mr D Food coupons will be sent to the Participant’s mobile phone number that they registered with.

6.1.2.4. Only one individual Mr D Food coupon may be used per order/purchase.

6.1.2.5. Should the full value of an individual Mr D Food coupon not be used on an order, the Participant will forfeit the remaining value of the individual Mr D Food coupon.

6.1.2.6. Should the Mr D Food order be more than the value of an individual Mr D Food coupon, the Participant will be required to pay in the difference of the cost.

6.1.2.7. The Participant has 6 months [6] from the date of issue of the Prize Voucher SMS or 29 February 2020 (whichever is the latter) to redeem their Mr D Food coupons.

6.1.2.8. All Mr D Food orders need to be placed via the Mr D Food App, no telephonic orders will be permitted.

6.1.2.9. The Participant will be required to download the Mr D Food app to use this Prize.

6.1.2.10. A delivery fee will be charged on all orders.

6.1.2.11. Mr D Food coupons cannot be exchanged for cash.

6.1.2.12. Mr D Food coupons are subject to Mr D Food’s regular terms and conditions, which are subject to change, unless otherwise specified in this section.

6.1.3. **Data Vouchers**

6.1.3.1. **CELL C** A 1GB 30-day Data Bundle voucher will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from
receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.3.2. The data voucher entitles the Participant to a 1GB Cell C 30 (thirty day) data bundle valued at R100 (One Hundred Rand) that can be used on a Cell C prepaid cell phone number.

6.1.3.3. The data voucher can be used on any prepaid Cell C mobile number. Cell C contracts and any other networks are excluded.

6.1.3.4. The Participant will receive a SMS with a USSD string and a unique code. The Participant will be required to dial into the USSD string and enter in the unique code provided in the SMS to activate their Data Voucher. The charges for the USSD line is 20 cents per 20 seconds.

6.1.3.5. The Data Voucher will be loaded onto the Participants mobile number automatically once they have followed the steps in 6.1.3.

6.1.3.6. It is the Participants responsibility to ensure that the data has been loaded within 48 (Forty-Eight) hours of activating their Data Voucher.

6.1.3.7. Data is valid for 30 (thirty) days once data is activated.

6.1.3.8. Once the Participant has received the SMS with the activation USSD string and unique code, they have until 9 September 2019 to activate their Data Voucher.

6.1.3.9. The Data Voucher can only be redeemed once.

6.1.3.10. **MTN** A R99 Data voucher will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.3.11. The data voucher entitles the Participant to a 600mb MTN data bundle value at R99 (Ninety-Nine Rand) that can be used on a MTN prepaid cell phone number.

6.1.3.12. The data voucher can be used on any prepaid MTN mobile number. MTN contracts and any other networks are excluded.

6.1.3.13. The Participant will receive a SMS with a USSD string and a unique code. The Participant will be required to dial into the USSD string and enter in the unique code provided in the SMS to activate their Data Voucher. The charges for the USSD line is 20 cents per 20 seconds.

6.1.3.14. The Data Voucher will be loaded onto the Participants mobile number automatically once they have followed the steps in 6.2.3.

6.1.3.15. It is the Participants responsibility to ensure that the data has been loaded within 48 (Forty-Eight) hours of activating their Data Voucher.

6.1.3.16. Data is valid for 30 (thirty) days once data is activated.

6.1.3.17. Once the Participant has received the SMS with the activation USSD string and unique code, they have until 9 September 2019 to activate their Data Voucher.
6.1.3.18. The Data Voucher can only be redeemed once.

6.1.3.19. **TELKOM MOBILE** A 1GB R100 Data voucher will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant's responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.3.20. The data voucher entitles the Participant to a 1GB Telkom Mobile data bundle valued at R100 that can be used on a Telkom mobile prepaid cell phone number.

6.1.3.21. The data voucher can be used on any prepaid Telkom mobile number. Telkom mobile contracts and any other networks are excluded.

6.1.3.22. The Participant will receive a SMS with a USSD string and a unique code. The Participant will be required to dial into the USSD string and enter in the unique code provided in the SMS to activate their Data Voucher. The charges for the USSD line is 20 cents per 20 seconds

6.1.3.23. The Data Voucher will be loaded onto the Participants mobile number automatically once they have followed the steps in 6.3.3.

6.1.3.24. It is the Participants responsibility to ensure that the data has been loaded within 48 (Forty-Eight) hours of activating their Data Voucher.

6.1.3.25. Data is valid for 30 (thirty) days once data is activated.

6.1.3.26. Once the Participant has received the SMS with the activation USSD string and unique code, they have until 9 September 2019 to activate their Data Voucher.

6.1.3.27. The Data Voucher can only be redeemed once.

6.1.3.28. **VODACOM** A 500mb 30-day R100 Data voucher will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant's responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.3.29. The data voucher entitles The Participant a 500mb Vodacom 30 (thirty day) data bundle valued at R100 that can be used on a Vodacom prepaid cell phone number.

6.1.3.30. The data voucher can be used on any prepaid Vodacom number. Vodacom contracts and any other networks are excluded.

6.1.3.31. The Participant will receive a SMS with a USSD string and a unique code. The Participant will be required to dial into the USSD string and enter in the unique code provided in the SMS to activate their Data Voucher. The charges for the USSD line is 20 cents per 20 seconds

6.1.3.32. The Data Voucher will be loaded onto the Participants mobile number automatically once they have followed the steps in 6.4.3.

6.1.3.33. It is the Participants responsibility to ensure that the data has been loaded within 48 (Forty-Eight) hours of activating their Data Voucher.
6.1.3.34. Data is valid for 30 (thirty) days once data is activated.

6.1.3.35. Once the Participant has received the SMS with the activation USSD string and unique code, they have until 9 September 2019 to activate their Data Voucher.

6.1.3.36. The Data Voucher can only be redeemed once.

6.1.4. **Take A lot Prize**

6.1.4.1. The Takealot.com Coupon entitles the Participant to a coupon to the value of R50 or R100 or R250 or R500 or R1,000 denomination (depending on the Prize value allocated), with the following conditions:

6.1.4.2. A Takealot.com coupon will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.4.3. Only available for use on the Takealot.com website towards the purchase of products found on www.takelot.com.

6.1.4.4. Takealot.com Coupons are valid until 29 February 2020.

6.1.4.5. If a Takealot.com Coupon has not been used within that period, it will expire and be forfeited.

6.1.4.6. Coupons cannot be used to buy Gift Vouchers or other Coupons, and cannot be exchanged or refunded for cash or credit. Takealot is not responsible for any harm due to the loss, unauthorized use or distribution of a Coupon.

6.1.4.7. They can only be used once;

6.1.4.8. Only one Coupon can be used per order.

6.1.4.9. A unique Coupon code can only be used once per Competition.

6.1.4.10. Takealot.com Coupons may not be used in conjunction with any other coupon, voucher or discount.

6.1.4.11. A Coupon must be used at check-out – it cannot be used later on existing orders.

6.1.4.12. The value of the Coupon will be set off against the value of your shopping basket. If the value of the basket is higher than the value of the coupon, you will be required to pay in the difference. If the value of the basket is less than the value of the coupon, you will forfeit the remaining value of the coupon.

6.1.4.13. Takealot.com Coupons do not accrue interest and are not refundable for cash once purchased.

6.1.4.14. Takealot.com is not responsible for any harm due to the loss, unauthorised use or unauthorised distribution of a Takealot.com coupon, after it has delivered the Takealot.com coupon to you or the email address nominated by you.
6.1.4.15. If for any reason a Coupon does not reflect on the final amount due from you at check-out, you can contact Takealot.com on (https://secure.takealot.com/help) to confirm if the Coupon is still valid. If Takealot.com confirms that the Coupon is still valid and you have already placed your order, you can choose whether to cancel the order and place it again with the Coupon, or you can use the Coupon on your next order within the limitations of the specific Coupon's terms and conditions.

6.1.5. **Shoprite Checkers**

6.1.5.1. The Shoprite/Checkers voucher entitles the Participant to a voucher to the value of R50 or R100 or R250 or R500 or R1,000 denomination (depending on the Prize value allocated), with the following conditions:

6.1.5.2. A Digital voucher will be allocated to the Participant via SMS. [Any Participant who has unsubscribed from receiving marketing SMSs will not receive the SMS and it is the Participant’s responsibility to notify the Promoters on 087 071 0036. The Promoters cannot be held responsible for SMSs not received by Participants.]

6.1.5.3. Present your voucher code at any of the retail supermarket outlets conducted by Shoprite Checkers (Pty) Ltd, including Shoprite, Shoprite Hyper, Checkers and Checkers Hyper stores.

6.1.5.4. The bearer of the voucher code will be deemed to be the bona fide owner of the voucher.

6.1.5.5. The Consumer Protection Act, legislates a validity period of three years for vouchers. Your voucher will not expire until the full value is redeemed or a date three years after the date of issue, whichever is the earlier. You will not be sent any correspondence or statements.

6.1.5.6. You will not be able to use the voucher to purchase goods or services over the telephone or Internet. When you use your voucher you must sign a transaction slip. When you use your voucher, we will process the transaction against your available balance.

6.1.5.7. You will not be charged transaction fees for using the voucher within our retail supermarket outlets & you will not be paid interest on the voucher balance.

6.1.5.8. No warranties, purchase protection, insurance, other promises or services are provided. Once you have paid, you cannot stop payment of the transaction.

6.1.5.9. This voucher may not be refunded or exchanged for cash or credit.

6.2

6.3 The Prize can only be handed over to the Winner if all details provided by the Winner are factually correct.

6.4 The Promoters reserve the right to substitute prizes with any other prize of similar economic value.

6.5 If the Winner has given his written consent, the Promoter has the right to publish the Winner's name and photographs (at no fee) in any advertising, promotional, print, point-
of-sale or public relations material. The nature of these publications will be determined at the sole discretion of the Promoter, for a period of (12) twelve months from the date/s of the Prize draw/s.

6.6 Once the Prize has been handed over to the Winner in terms hereof, the results of the Competition are final in all respects and no correspondence will be allowed.

7. **General**

7.1 The verification period will take eight (8) business hours from the date of the till slip submission. If the contents of the Participant's till slip have been received and found incorrect for whatever reason, the Participant will not receive their prize. The Participant will then be sent an SMS informing them that their upload was unsuccessful and to try again with a correct till slip. If the contents of the Participant's till slip have been received and found correct, the prize will be sent directly to the Participants mobile number that they entered in with.

7.2 To the extent allowed by law, the Participant agrees that the Promoter shall not be liable to the Participant or any other person or entity whatsoever in respect of any loss or damage:

7.2.1. caused by or arising from any fact or circumstance beyond the reasonable control of the Promoter;

7.2.2. which is consequential or incidental loss or damage;

7.2.3. of whatever nature and howsoever arising from or in connection with your Participation and/or your use/consumption of the Prize and/or any arrangement with any supplier associated with this Competition;

7.2.4. which is a result of any downtime, outage, interruption in or unavailability of the website, attributable to any cause whatsoever, including (but not limited to) repairs and maintenance, any breakdown in any service provided by any communications service provider (including line failure) as well as by any external communications networks and/or networks of any internet service providers;

7.2.5. arising from any disclosure or use of any information the Participant provide to the Promoter, whether such disclosure is in accordance with the provisions of these Terms and Conditions or otherwise; and/or

7.2.6. arising from a breach of any security system which may be implemented by the Promoter and/or any service provider to the Promoter.

7.2.7. The Participant acknowledge that the Promoter is not the supplier of the Prizes. Such suppliers may, for reasons outside the control of the Promoter, cease providing the Prizes in whole or in part and the Promoter is accordingly entitled to summarily terminate the Competition in such instances.

7.3 The Promoter is entitled to amend the Terms hereof in so far as same is deemed necessary and such amendments may relate to any aspect of the Competition.

7.4 The amendments may include the addition and or deletion of any existing and/or proposed terms and conditions of the Competition, which amendments may also affect the identified Prize.

7.5 The proposed amendments may be affected during the Competition period which amendments may result in the Competition period being reduced and or extended as deemed necessary.

7.6 It is the Participant's responsibility to regularly check the website where the competition Terms are made available as per clause 2.2 for any amendments. Refer
7.7 If the Terms are amended as provided for in clause 7.2, Such amendments shall become effective immediately or on such date as may be stated or determined by the Promoter. However, all Winners who have received confirmation of the prize prior to such will remain eligible to receive the Prize as awarded in accordance with the Terms in force when they were selected as winners.

7.8 No Participant shall have any recourse or claim against the Promoter because of any amendment to these Terms or in respect of termination or suspension of the Competition in line with these Terms.

7.9 If the Promoter cannot continue with this Competition for any reason beyond its reasonable control or if it is required by any regulatory terms or applicable law, the Promoter may cancel, suspend or terminate the Competition on condition that:

7.9.1. No winner has been declared; and

7.9.2. Reasonable notice of such Competition cancellation has been given to all Participants.

7.9.3. Any false or inaccurate information provided will result in disqualification.

7.9.4. If the Competition is held to be or becomes unlawful or if the Promoter is required by the Minister of Trade and Industry or the National Consumer Commission or WASPA, to alter any aspect of the Competition, then to the full extent permitted by law, the Promoter reserves the right to suspend or terminate the competition immediately and without notice, in which event all Participants agree to waive any rights that they may have in terms of the Competition and accept that no recourse will be sought against the Promoter.

7.10 The Winner's use of the Prize shall be entirely at his/her own risk and he/she hereby indemnifies and absolves the Promoter from any liability or damage, arising from accident, injury, harm, death, costs, including direct, indirect, special incidental or consequential or any punitive damages and/or loss sustained because of the entry or participation in the Competition and possession or use of the Prize as won in the Competition.

7.11 The Winners indemnifies and absolves the Promoter from claims arising from any loss, damage, harm or injury which the prize winners may sustain because of any claim which may be made against it by any third party.

7.12 The Participant and/or Winner indemnifies the Promoter against any claim of any nature whatsoever arising out of and/or from their participation in any way in this Competition (including, as result of any act or omission, whether negligent or otherwise on the part of the Promoter).

7.13 Any dispute or claim arising out of or in connection with the Competition shall be governed by and construed in accordance with the laws of the Republic of South Africa.

7.14 The Promoter reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide winner, and reserves the right to call for such proof as it may deem necessary.

7.15 The Promoter accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize.

7.16 Consumer Protection Act 2008 (“the CPA”) – To the extent that the Terms or any goods or services provide under these Terms are governed by the CPA, no provision as contained herein is intended to contravene the applicable provisions of the CPA, and
therefore all provisions must be treated as qualified, to the extent necessary, to ensure that the relevant provisions of the CPA are complied with.

7.17 To the extent allowed by law, the Participant hereby indemnify and hold the Promoter free from liability for loss or damage of whatever nature and howsoever arising from your Participation and/or your failure to comply with any provision and/or obligation under these Terms and Conditions.

7.18 The Promoter and its agencies reserve the right to correct any errors and omissions in these Terms and Conditions or any marketing materials advertising this Competition. Such corrected Terms and Conditions will supersede any errors or omissions on any publicly communicated documentation or marketing material.

7.19 No prize is transferable or exchangeable and may not be redeemed for cash